

Managed Long Term Services and Supports

What are Long Term Services and Supports (LTSS)?

LTSS help an individual accomplish activities of daily living. Examples of Illinois programs that provide LTSS include long term care facilities, the Home Services Program and the Community Care Program.

What are Managed Long Term Services and Supports (MLTSS)?

MLTSS is when a managed care organization coordinates those services and programs through a plan.

Who will this affect?

People who have opted out of the Medicare Medicaid Alignment Initiative and who live in a nursing facility or receive home and community-based services through a Medicaid waiver program. They must also live in the greater Chicago area. People in MMAI will not experience changes in their health care because LTSS are already managed by their MMAI plan.

MLTSS Enrollment Timeline: What People Need to Do

People who have opted out of MMAI will start getting MLTSS enrollment **notices** in the mail after **June 1, 2016**.

60 days to select a plan after receiving notice

People who Select a plan:

Enroll in a plan of their choice.

People who do not select a plan:

Auto-enrolled based on previous insurance coverage & long term care providers.

People cannot opt out of MLTSS

- There is a **90 day switch period to change MLTSS plans** after enrolling or being auto-enrolled. To change plans, call Illinois Client Enrollment Services at 1-877-912-8880. The call and the help are free.
- After the switch period ends, a person can still **enroll, opt-out, or change MMAI plans at any time**. If a person wishes to switch what plan manages long term services and supports *outside* of the MLTSS enrollment period, they can switch to an MMAI plan.