



YOU'VE COMPLETED YOUR APPLICATION FOR MEDICAID. NOW WHAT?

Congratulations on completing your application for Medicaid.
YOUR APPLICATION WILL NOW BE PROCESSED BY AN ILLINOIS STATE CASEWORKER.

You will receive a phone call or a letter in the mail that will tell you if you are qualified for Medicaid or other Illinois state benefits.

If you do not get a letter within 45 days, you can call and check the status of your application.

DIRECTIONS TO CHECK THE STATUS OF YOUR APPLICATION:

You can check the status of your application by calling Get Covered Illinois at 1-866-311-1119 and asking to be transferred to the ABE Customer Call Center. Or you can call 1-800-843-6154 and select the following prompts:

DIAL 1 for English or **DIAL 2** for Spanish

DIAL 1 for questions on Cash, SNAP benefits or Medicaid

DIAL 4 to apply or for general information

DIAL 3 if you are a new customer or wish to start a new application

DIAL 1 for technical issues with abe.illinois.gov

WHAT HAPPENS AFTER I GET MY MEDICAID ELIGIBILITY LETTER?

If you are approved for Medicaid, you will have coverage for any **unpaid** bills for Medicaid-covered services by a Medicaid-enrolled provider during the month your coverage starts - even if you don't get your Medicaid card until later.

If you are denied, Medicaid will send your application to the Marketplace where you can purchase a plan if you applied for Medicaid during a Marketplace enrollment period.