

Get Help Getting Health Insurance

Experts have knowledge of who qualifies for what type of plan and how to enroll.

Health Insurance Navigators



Navigators provide free help in finding and enrolling in a health plan. Navigators are required to be unbiased and cannot give advice. Navigators may also be referred to as In-Person Counselors, Certified Application Counselors or Enrollment Assistants.

Health Insurance Agents and Brokers



An agent or broker can offer free help to select and enroll in a health plan. They are allowed to make recommendations on what plans to buy. Some may only sell plans from specific health insurance carriers. Health insurance agents receive compensation from the health insurance company. They are able to answer questions and troubleshoot problems consumers may have with their health insurance plans year-round.

Connect with Help!

Navigators

By phone: (866) 311-1119

Online: <https://getcovered.illinois.gov/en/how-to-get-covered/get-help>

Health Insurance Agents and Brokers

Online: <https://getcovered.illinois.gov/en/how-to-get-covered/get-help>

<https://www.nahu.org/consumer/findagent2.cfm>